

# Making local banking a worldwide success



## The banking sector in Germany

### **Agenda**

**Sparkassen Finance Group** 

German Sparkassenstiftung for International Cooperation

A glance at our projects



1

## The banking sector in Germany

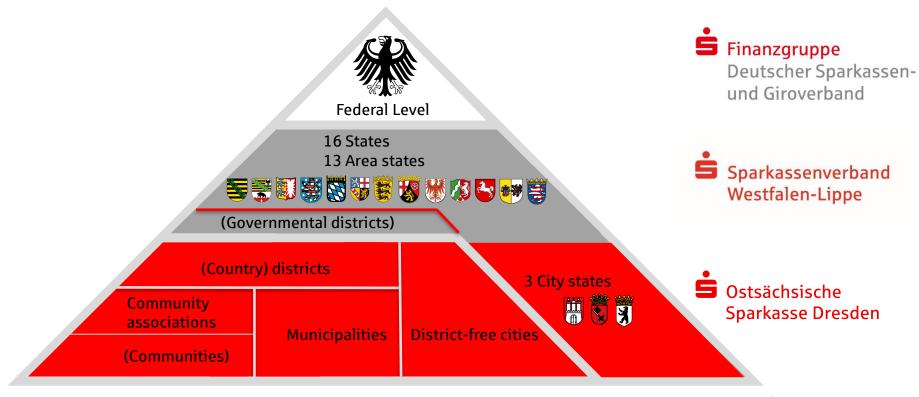


## Federal structure of Germany





#### **Sparkassen within the Federal structure of Germany**



#### The German financial sector is highly fragmented and competitive

Santander CONSUMER BANK	V	Financial institution	Total No.	Branches	<b>Postbank</b>	ABN·AMRO
HSBC Trinkaus	SEB	Sparkassen	371	7.732	<b>⊘ HypoVereinsbank</b> <sup>Underli Georp</sup>	Shwäbische Bank
		Cooperative banks	771	7.297		
		Commercial banks	3	4.037		
		Regional banks	151	1013		
COMMERZBANK 🔷	Oldenburgische	Foreign banks	107	149	Privateunliere grounder 1550 BERENBERG BANK Joh Starnberg Scienter 2 G. 155	<b>UBS</b>
		Other	116	1484		
		Total	1.519	21.712		





Landesbank

#### The German banking system is based on a three-pillar system

#### Commercial and privately-owned banks



ING 🌬







**UBS** 



Large commercial banks incl. Postbank, regional banks, foreign banks, private banks, specialised banks

> Goal: **Profit maximisation** - Shareholder Value -

**Credit institutions** governed by public law



Sparkassen, Landesbanken, Landesbausparkassen

Goal: Common good - Stakeholder Value -

#### **Cooperative banks**

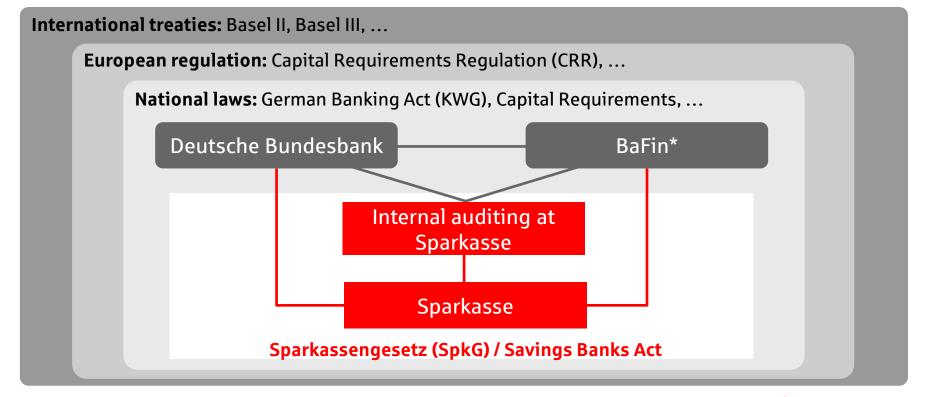


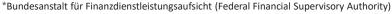
Volksbanken Raiffeisenbanken

Goal: Benefit of its members - Member Orientation -



### Internationale und nationale Bankenregulierung und Bankenaufsicht in Deutschland







## 2

### **Sparkassen Finance Group**



#### Sparkasse: What's different? [Video]



Download the video and embed it before your presentation. (Menu bar > Insert > Media > Videos > This device)



## Dependability is Sparkassen tradition. For more than 200 years.





#### Germany's first Sparkasse (1778)

#### **Emolumento Publico**



"For the common good" Seal of the "Patriotische Gesellschaft" from 1765

"The Ersparungs-Classe of this Versorgungs-Anstalt has been established for the benefit of low earning, yet hard working persons of both sexes, whether they be servants, day labourers, manual workers or mariners, in order to give them the opportunity to set aside even small amounts and securely save their hard-earned emergency funds or dowry with some interest. By doing so, one hopes that the comfort granted to them may give them cheer, so they may be useful and important to the State by virtue of hard work and thrift."

1778 Order of the Allgemeine Versorgungs-Anstalt, established in the Free Imperial City of Hamburg

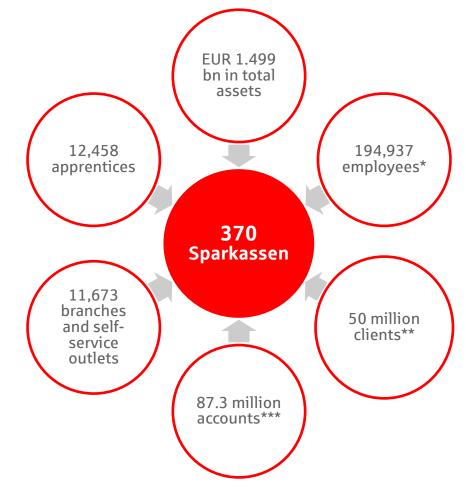


#### Old values reimagined. We are right around the corner!





## The Sparkassen are well positioned



As of: 31.12.2021; \* incl. apprentices; \*\* Client card holders; \*\*\* Current and savings accounts



### Sparkassen

- are closer to the people
- provide for their financial security
- do business for the region
- are committed to the common good



Sparkassen: Good for the region. Good for the people.



## Profit maximisation is not the main objective of the Sparkassen.



## Size is not decisive - proximity to the clients and excellent service quality are what matters

#### Large Sparkassen

Hamburger Sparkasse:



Total assets: EUR 57.5 bn Employees: 4.418 Branches: 178

#### Sparkasse KölnBonn:



Total assets: EUR 28,2 bn Employees: 3.496 Branches: 114

#### **Medium Sparkasse**

Sparkasse Hanau:



Total assets: EUR 5.9 bn Employees: 621 Branches: 35

#### Small Sparkassen

Sparkasse Osterode am Harz:



Total assets: Employees: Branches: EUR 1.1 bn 210

#### Stadtsparkasse Borken (Hessen):



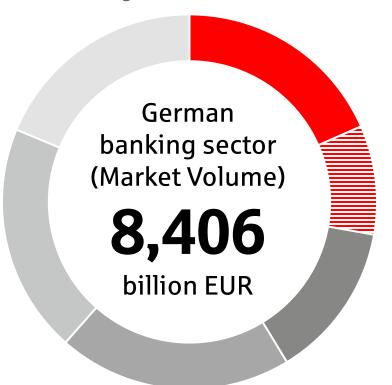
Total assets: Employees: Branches: EUR 0.2 bn 39

#### Sparkassen on average

Total assets: EUR 4.2 bn. Employees: 525 Branches: 31



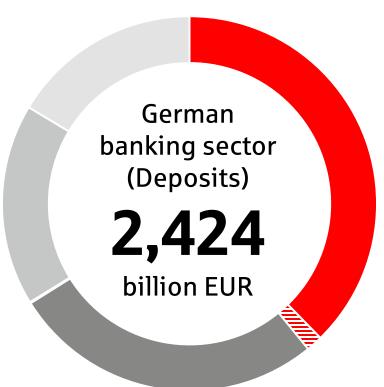
#### Sparkassen Finance Group: Market leader by business volume in Germany



- Sparkassen (18,4%)
- = Landesbanken (9,4%)
- Cooperative banks (13,5%)
- Other credit institutions (20,2%)
- Regional banks / foreign banks (19,8%)
- Big banks (18,7%)



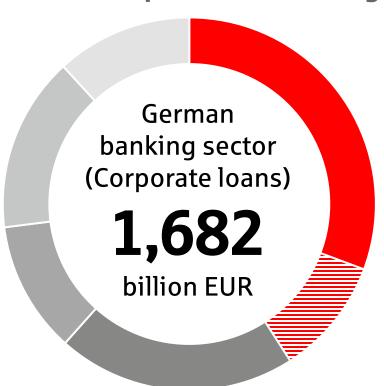
#### Sparkassen Finance Group: Deposits – unrivalled market leader



- Sparkassen (37,7%)
- = Landesbanken (1,4%)
- Cooperative banks (27%)
- Other credit institutions (0,1%)
- Regional banks / foregin banks (17,4%)
- Big banks (16,4%)



## Sparkassen Finance Group: Excellent market position in lending to entrepreneurs



- Sparkassen (30,7%)
- = Landesbanken (10,2%)
- Cooperative banks (20,7%)
- Other credit institutions (11,4%)
- Regional banks / foreign banks (15,2%)
- Big banks (11,8%)



## 2.1

## **Success factors of the Sparkassen Finance Group**



## Independent but together! We can rely on our strong network



#### **Sparkassen Finance Group**

370 Sparkassen

German Sparkassen Association (DSGV)

12 Regional Sparkassen Associations

6 Landesbanken

DekaBank (Asset Manager)

8 Bausparkassen (building societies) 1 IT Service Provider

3 Leasing Companies

3 Factoring Companies

9 Insurance Groups

9 Sparkassen Academies

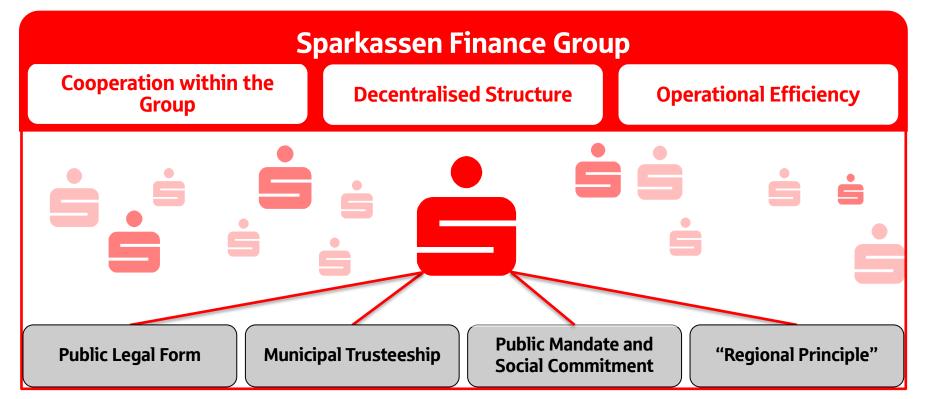
1 University for Finance & Management

German Sparkassenstiftung for International Cooperation

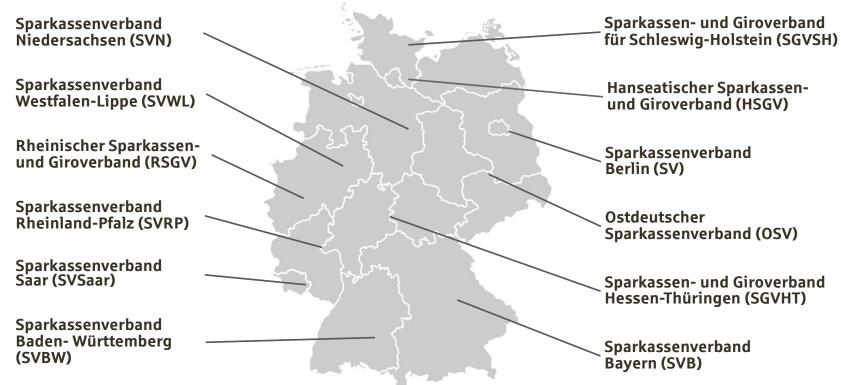
Institutions: 510 | Business volume: EUR 3.330 bn | Employees: 284.800



## Independent but together! Cooperation in the group is the key to success



## Independent but together! Twelve associations for all strategic and operational needs





## Independent but together!

#### DekaBank – Asset Manager of the German Sparkassen



- DekaBank is the asset manager of German Sparkassen.
- Deka Group ranks among Germany's major securities service providers.
- DekaBank ensures access to a wide range of investment products and services for retail and institutional investors.
- Deka's roots go back to 1918, when Deutsche Girozentrale (DGZ) was established. In 1956, Deka was founded as a capital investment company.

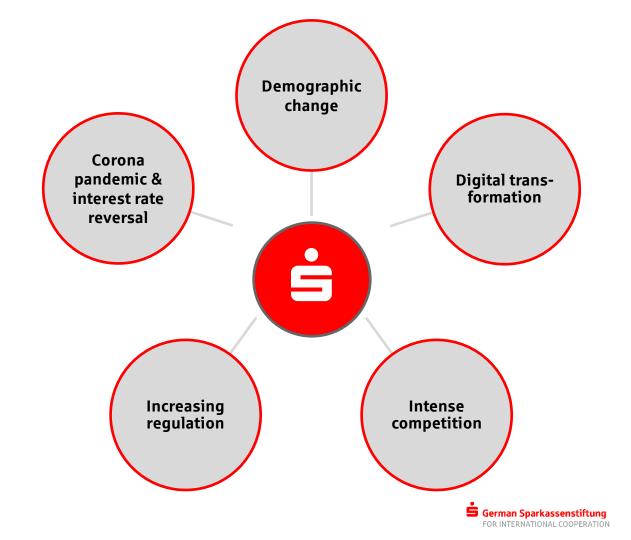


## 2.2

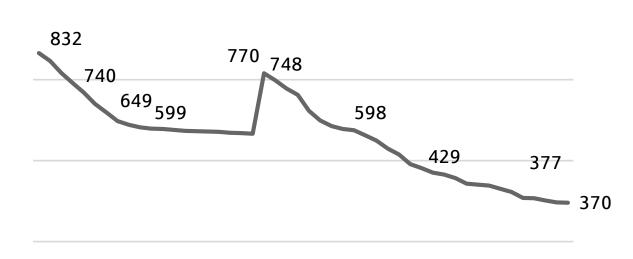
#### Fit for the future



**Challenges we master** 



### Consolidation and merger



1968 1980 1990 2000 2010 2020



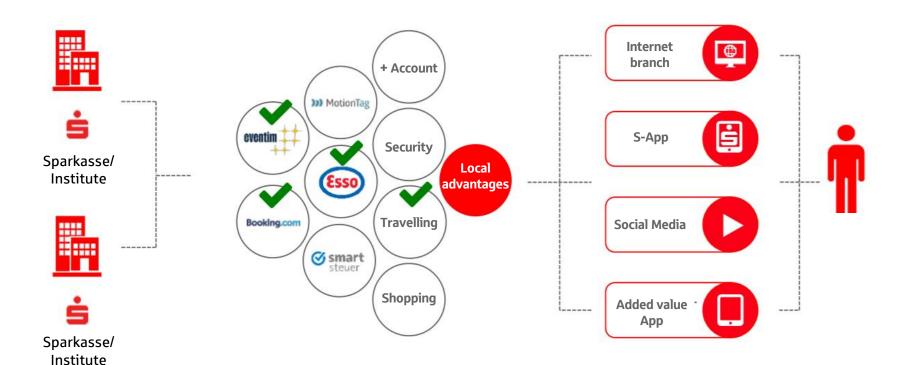
#### Finanz Informatik (FI)



- Holistic IT services for the Sparkassen Finance Group (from application development, infrastructure and data center operation to consulting, training and support).
- Management of more than 115 million bank accounts.
- Handling of 151 billion technical transactions annually on its computers and systems.
- Development of new IT solutions for business and private customers.
- Specialized subsidiaries such as Finanz Informatik Technologie Service, Finanz Informatik Solutions Plus, Star Finanz, inasys and FINMAS complement the service portfolio.



#### Fit for the future The digital ecosystem of the Sparkassen



### S-Hub – user-centric digital innovation



The S-Hub is the innovation driver of the Sparkassen-Finanzgruppe in the areas of User Experience & User Interface Design, New Work and new trends in the financial industry.

The S-Hub brings many advantages to the Sparkassen:

- Innovative, forward-looking topics, use cases and piloting of new products.
- In-depth understanding of the needs of Sparkassen customers as a point of innovation.
- Product ideas that are inspired by and developed close to practice.
- Process optimisation to retain and win customers of the future.



## Fit for the future Innovation example: S-Trust

#### The S-Trust is

- trustworthy
- digital
- secure
- available to all!

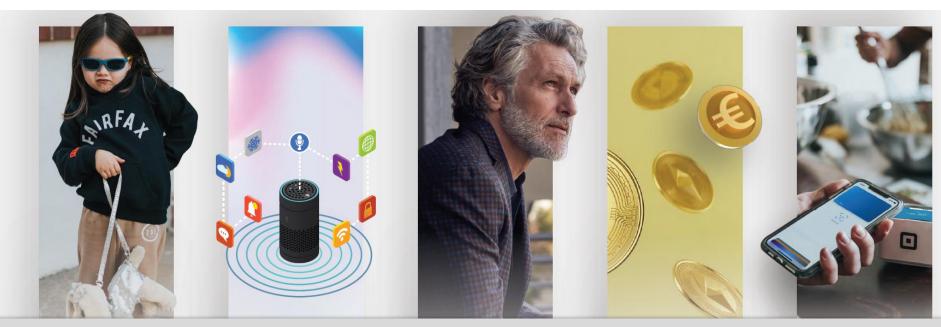
The S-Trust enables customers and non-customers alike to store their digital assets securely online. For example,

- Contracts
- Insurance policies
- Documents such as wills
- Passwords





#### Fit for the future Our goals & challenges



GENERATION ALPHA

DIGITAL ASSISTANTS & SELF SERVICE

**AGEING SOCIETY** 

**DIGITAL EURO** 

MONETISATION OF NON-BANKING



# Innovation, economic efficiency and social commitment are not contradictory.



# 2.3

It's about more than money: Social engagement in Germany



### It's about more than money

#### **Financial Literacy**



#### **Consumer consulting service**

#### "Geld & Haushalt" (Money and Private Households)

Consulting service to support customers with their private financial planning while transferring financial literacy knowledge

- Guidebooks
- Seminars
- Online tools

#### **Sparkassen-SchulService (Sparkassen School Service)**

Service to support schools with topics around money, finance and the economy

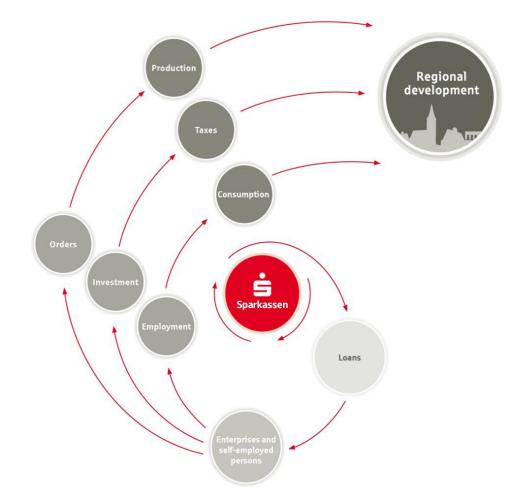
#### Planspiel Börse (Stock exchange simulation game)

The online learning game is aimed at pupils, students and anyone who wants to give the stock exchange a try.



### It's about more than money

Regional strength and development





### It's about more than money

The local foundation of the Sparkassen



760

**Charitable Foundations** 

2,8bn EUR

Capital resources

69 Mio EUR

Disbursed funds

With the highest number of charitable foundations in Germany, the Sparkassen are very committed socially





#### It's about more than money

#### **Sparkassen promote the** common good



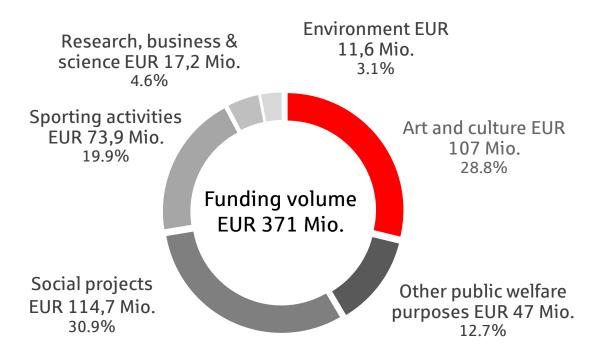




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# Sparkassen knowledge and values are highly regarded around the world.



# 3

# **German Sparkassenstiftung for International Cooperation**



#### **German Sparkassenstiftung Explained [Video]**



Download the video and embed it before your presentation. (Menu bar > Insert > Media > Videos > This device)



#### German Sparkassenstiftung

Committed to financial inclusion since 1992



### **German Sparkassenstiftung Our roots**

The DSGV supports the establishment of financial institutions in developing countries in Africa, Asia and in Latin America.

1980s

DSIK supports the Philippine NGO CARD in setting up its own bank. Today, CARD itself advises other MFIs worldwide.

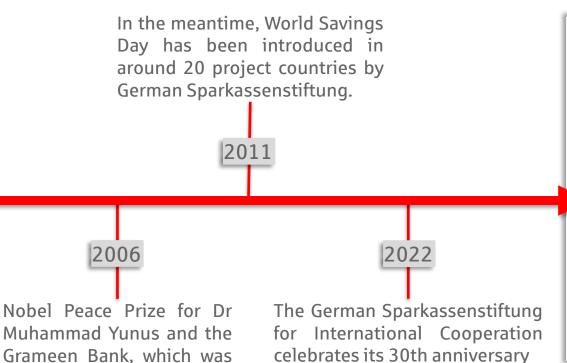


DSGV supports the Egyptian government in setting up credit cooperatives in the Nile delta 1991

German Sparkassenstiftung is founded by a member resolution of the DSGV. Start of operative business in mid-1992.



### German Sparkassenstiftung Our development



#### German Sparkassenstiftung

Non-profit organisation (registered association)

Head Office: Bonn

- Employees in Bonn: 43
- Employees worldwide: 330

Active in 54 countries

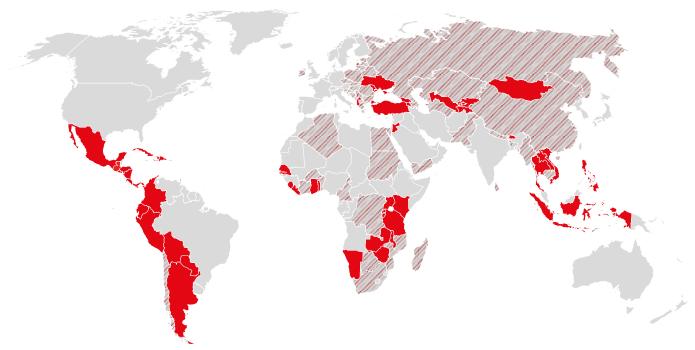
Project volume 2022: EUR 31,05

million



supported by the DSGV.

#### Our projects worldwide



Since 1992, we have implemented over 200 projects in more than 100 countries. Currently we are active in 37 projects and 54 countries.



### **German Sparkassenstiftung Our organisational structure**

#### Our members: Sparkassen, Associations, Landesbanken, Insurers

Our Members make up the Board of Trustees

Board of Trustees

The Board of Trustees elects the Management Board

Management Board

Management

**Head Office Bonn** 

Project offices in Africa, Asia, Europe & Latin America



### **German Sparkassenstiftung**

**Our funding** 

Interest on equity capital

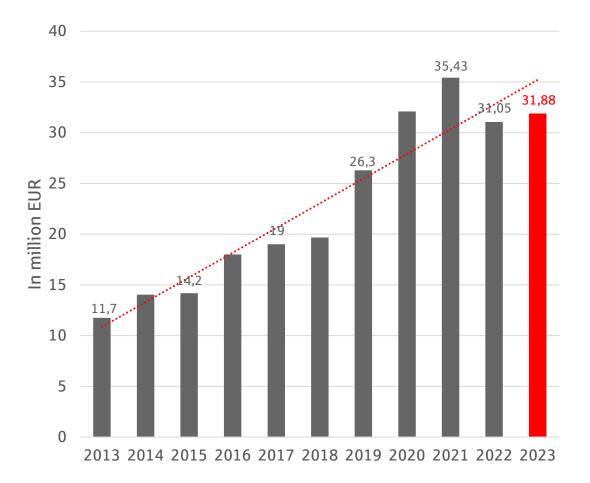
Compulsory for members: Sparkassen State Banks Insurance companies Etc.

National donors: BMZ GIZ KfW International donor: **EBRD** EU World Bank IFC Others



### **German Sparkassenstiftung**

Our project volume



As of: 31.12.2022



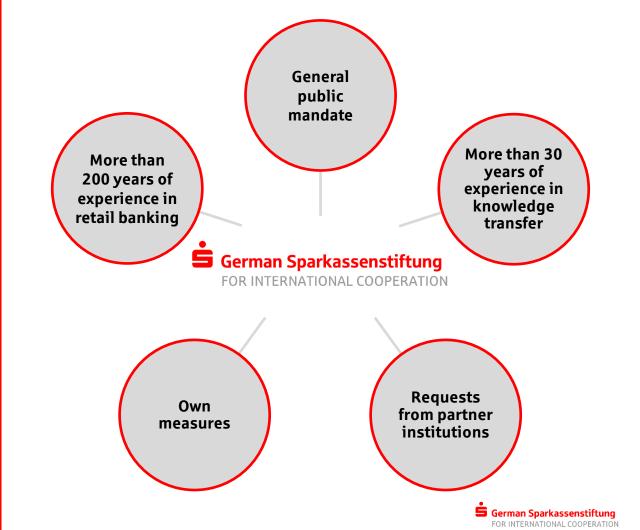
# 3.1

#### Our work worldwide



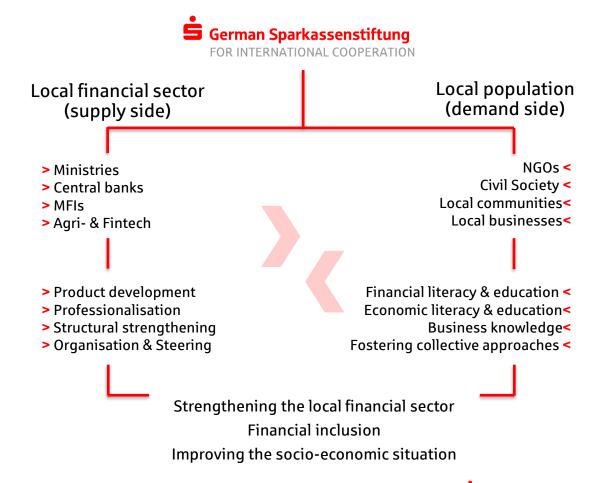
### Our work worldwide

**Our mandate** 



### Our work worldwide

Improving supply and strengthening demand





### Our work worldwide Business Game trainings for the local population

#### Micro Business Game

The Micro Business Game is an interactive training for micro entrepreneurs and anyone who wants to learn in practice how to improve the success and sustainability of a start-up or small business.

#### Savings Game

The Savings Game is an interactive training for households, young people and small family businesses who want to learn how to manage a family budget efficiently and build savings.

#### Farmers Business Game

The Farmers Business Game is an interactive training for smallholder farmers, aspiring farmers and agrientrepreneurs who want to improve their expertise for successful and sustainable farm management.

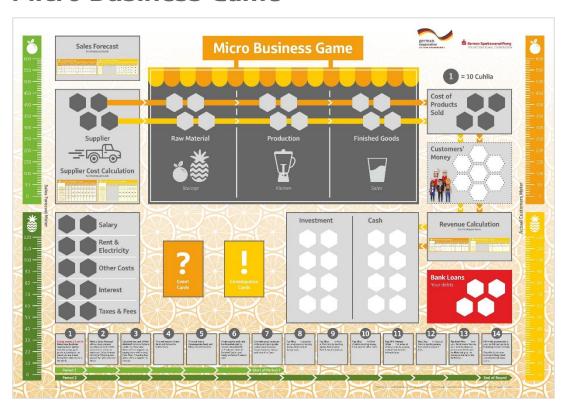
#### Managing Climate Resilience

The Managing Climate Resilience Business Game is an interactive training for smallholder farmers and agribusiness owners who are affected by climate change and want to build their businesses more resiliently.

Business games are available as board games, virtual classroom trainings and as an app.



#### Our work worldwide Micro Business Game



#### **Target group:**

Entrepreneurs, founders, employees of microfinance institutions, as well as pupils and students

#### Aims:

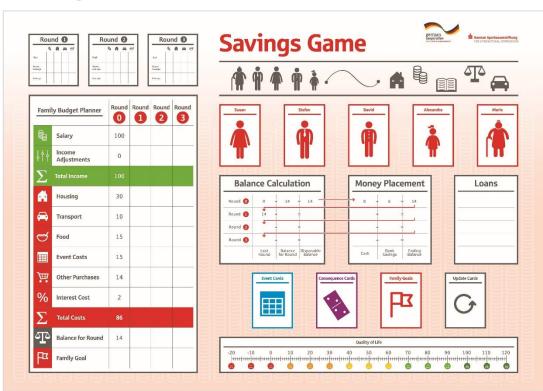
Business management and accounting are practiced, and participants are prepared for everyday business life

#### **Key contents:**

Business planning, leadership and management skills, marketing, human resources, investments, accounting



### Our work worldwide Savings Game



#### **Target group:**

Private households, micro and small (family) businesses, pupils and students

#### Aims:

Basic concepts of financial literacy are practiced in a playful way and the meaning of saving and money become understandable

#### **Key contents:**

Investing money, manage savings and loans, the role of financial institutions, inflation, etc.



#### Our work worldwide Farmers Business Game



#### **Target group:**

Employees of financial and microfinance institutions, agricultural businesses, pupils and students

#### **Objectives:**

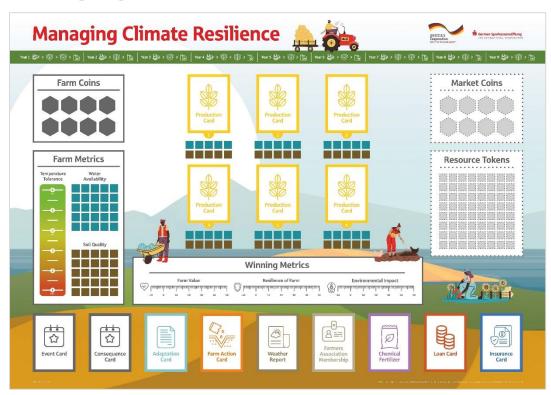
Acquisition of management skills for agricultural enterprises such as bookkeeping and investment decisions

#### **Key contents:**

Management and planning of enterprises, as well as competencies in the areas of marketing, human resources, investments and accounting



#### Our work worldwide Managing Climate Resilience



#### **Target group:**

Employees of financial and microfinance institutions, agricultural businesses, pupils and students

#### **Objectives:**

Agricultural enterprises can prepare themselves for the consequences of climate change and are able to manage their farms economically

#### **Key contents:**

Climate change, climate change adaptation, risk management, longterm planning, role of insurance and financial institutions



#### Our work worldwide Products and trainings for the financial sector

#### MFI Management Game

The Microfinance Institution (MFI) Management Game is aimed at senior and middle managers as well as junior managers who want to understand how the success of an MFI can be improved through management methods (best practice).

#### **Green Finance Compass**

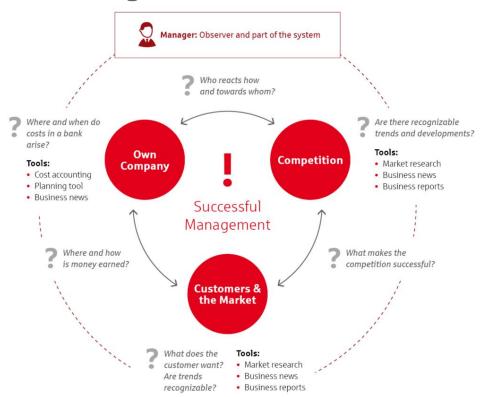
The Compass is a pragmatic and adaptable tool for systematic stocktaking, project planning and progress monitoring in the implementation of Green Finance in financial institutions. The tool has been tried and tested many times in the Sparkassen-Finanzgruppe.

#### Risk Radar

The Risk Radar is a proven tool that helps financial institutions identify industry-specific or sectoral climate and catastrophe risks. Once these risks are identified, the exposure of their own portfolio can be better managed.



### Our work worldwide MFI Management Game



#### **Target group:**

Employees of microfinance and financial institutions, senior and middle management as well as junior executives

#### Aims:

Demonstrating the compatibility of social responsibility and financial sustainability as well as teaching the skills required to achieve this

#### **Key contents:**

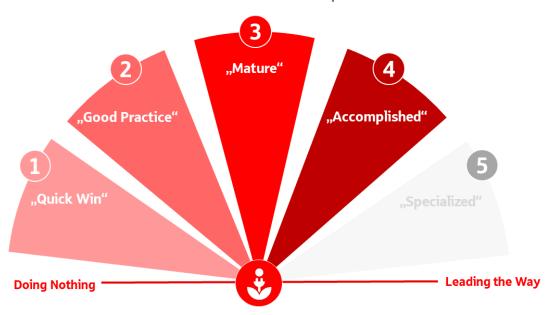
MFI strategies and objectives, marketing, market analysis, risk & human resource management, and sustainable profit optimisation



### Our work worldwide Green Finance Compass

#### No size fits all

The Green Finance Compass has no predefined target level. It is tailored to the needs of the respective institution.



#### **Target group:**

Employees of financial institutions and microfinance institutions, senior and middle management

#### Aims:

To support financial institutions in developing and pursuing sustainability strategies

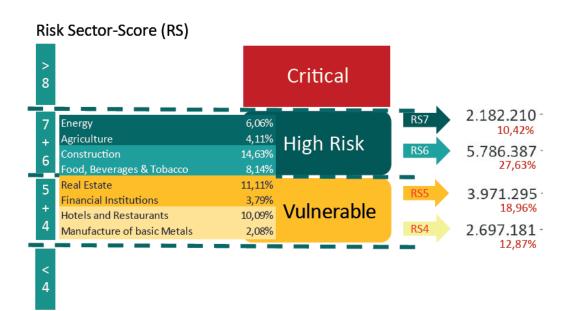
#### **Key contents:**

Systematic stocktaking, project planning and monitoring in the implementation of green finance in financial institutions. Adapted to the initial situation of the respective financial institution



#### Our work worldwide Risk Radar

#### Heat map shows climate vulnerability by sector



#### **Target group:**

Employees of financial and microfinance institutions, senior and middle management, political partners and central banks

#### Aims:

Strengthen the capacity of partner institutions to build ESG-compliant, low-risk loan portfolios

#### **Key contents:**

Assess ESG risks at sector or industry level through stock taking, action planning and climate & catastrophe risk controls



### Our work worldwide

Achieving global goals together

On 25 September 2015, the United Nations General Assembly adopted 17 Common **Goals for Sustainable Development** to be achieved by 2030.

With our work, we contribute to the achievement of 12 (of the 17) goals.





#### Our work worldwide Global impacts, global successes 2022

127,900

Newly created jobs in our project countries

47%\*



54,830

People with improved working conditions

47%\*



1,731,111

People now have improved access to financial services

**54%**\*



1,070,078

People who participated in a training or further education measure

72%\*



# 3.2

## Stronger together - Collaborative partnerships





#### **Collaborative** partnerships

In all projects worldwide



#### Our international donors



















#### Our local project partners\*































































































<sup>\*</sup> Among many others

### **Collaborative** partnerships

With our members



Well over half of all German Sparkassen as well as Landesbanken, regional associations and other association partners are members of the German Sparkassenstiftung for International Cooperation (DSIK).

Through their membership, the Sparkassen strengthen the power of the Sparkassen system: they experience that the hallmarks of the successful Sparkassen model - regionality, social commitment, proximity to customers and trust - also work far away from home. This turns employees into convinced Sparkassen ambassadors and increases their loyalty to the Sparkasse as a company.



### **Collaborative partnerships**

As a partner Sparkasse for a single project



Member Sparkassen can become official partners for a selected project. These "Partnersparkassen" are particularly important because

- they facilitate staff exchanges, knowledge transfer, delegations, etc.
- the institutions of the Sparkassen Finance Group act as role models for German Sparkassenstiftung's local project partners.
- they have a long-term impact. As a rule, the Partnersparkasse works together with German Sparkassenstiftung and the local partner from the beginning to the end of the project.



4

### A glance at our projects



### Image film German Sparkassenstiftung [Video]



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# 4.1

### **Global topics**



### **Global topics**



#### **Climate Change Mitigation**

We advise our partner institutions on how to determine the vulnerability of their portfolios to the impacts of climate change and develop appropriate risk management systems.



#### **Women in Business**

By empowering women in all of our projects, we want to eliminate gender-specific differences in access to financial products and strengthen over all gender equality in the long term.



#### **Displacement and Migration**

We support refugees in establishing a new livelihood in the country of transit or home country. At the same time, we strengthen local host communities so that economic integration succeeds.



#### **Digital Transformation**

We not only support our partners in the transition from analogue to digital financial services but improve internal processes through digital innovation and the introduction of new technologies.



### **Global topics: Climate Change Mitigation**





### **Climate Change Mitigation**



German Sparkassenstiftung offers technical assistance for financial institutions through:

- Developing (environmental) sustainability strategies.
- Improving risk management through assessment and improved handling of climate risks in the credit portfolio.
- Expanding the range of green financial products.
- Strengthening capacities to offer financial services for sustainable development.
- Institutional strengthening to offer demand-driven finance to the rural target group.
- Application of the specially developed Green Finance Compass and the Risk Radar.



### **Global topics: Women in Business**



### **Women in Business**



German Sparkassenstiftung provides technical assistance by:

- Advising financial institutions on their capacity to provide services to women and women-owned SMEs.
- Advising financial institutions on starting, continuing or expanding efficient lending to women (through restructuring and developing appropriate organisational structures, business models, strategies as well as processes).
- Offering tailor-made capacity building trainings for financial institutions.
- Offering organisational development by and for financial institutions, including internal training capacity development.
- Advising on the development of financial and non-financial services and products.



### **Global topics: Displacement and Migration**





### Displacement and Migration



#### German Sparkassenstiftung provides technical assistance by:

- Advising financial institutions on their capacity to provide basic financial services to host society, migrants and refugees.
- Advising financial institutions on starting, continuing or expanding efficient lending to the target group (by restructuring and developing appropriate organisational structures, business models, strategies as well as processes).
- Selecting and conducting due diligence on financial institutions willing and able to serve the target group.
- Implementing or supporting necessary adjustments in terms of processes and financing conditions (e.g., smart subsidies).



### Global topics: Digital Transformation





### **Digital Transformation**



German Sparkassenstiftung offers technical assistance by:

- Accompanying financial institutions in their transition to use more digital services and expand their product portfolios.
- Policy and strategy advice on potential digital services and on the effective use of digital, tailor-made financial and nonfinancial services.
- Advising financial institutions on the development of internal strategies, structures, processes and competencies, and on strengthening a culture of innovation.
- Implementation of comprehensive capacity development measures (training & coaching) for the digital transformation.
- Building internal training capacities for digital products and services.



# How do we address these global topics in our projects?



# 4.2

## Global topics in our project work



#### **Global topics:**



Climate Change Mitigation



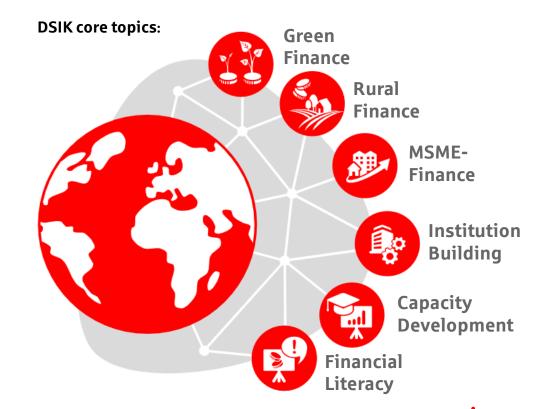
Women in Business



Displacement and Migration



Digital Transformation





#### **Global topics:**



Climate Change Mitigation



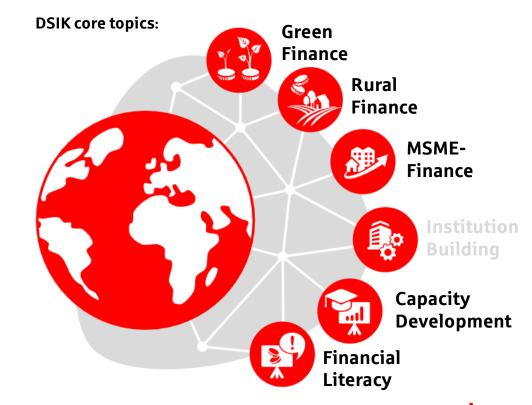
Women in Business



Displacement and Migration



Digital Transformation





## **Green Finance Compass & Risk Radar**

Georgia



German partner: n.a.

Local partner: Crystal MFI, National Bank of Georgia, Credo Bank

**Donor:** Federal Ministry for Economic Cooperation and Development

#### **Activities**

- Raising awareness of climate risks in the financial sector through the Green Finance Compass and the Risk Radar
- Improving access to a sustainable financial market for rural MSMEs
- Developing and providing demand-driven financial services
- Improving the financial, environmental and entrepreneurial skills of MSMEs
- Socially and ecologically optimised business processes of local financial institutions



#### **Global topics:**



Climate Change Mitigation



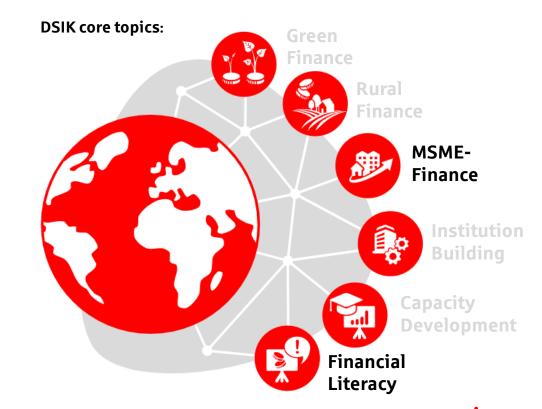
Women in Business



Displacement and Migration



Digital Transformation





## Support for women-owned MSMEs

### **Turkey**



German partner: n.a.

**Local partner:** Turkish Grameen Microfinance Program (TGMP), Ministry of Education, State Agency for SME Promotion and Employment Agency; Regional Chambers of Industry and Commerce

**Donor:** Federal Ministry for Economic Cooperation and Development

#### **Activities**

- Improving the living conditions for women with experiences of displacement as well as local host communities
- Financial inclusion of disadvantaged people (women, youth, refugees) through financial education
- Increasing the financial and entrepreneurial skills of women through special trainings
- Improving and expanding the supply of and access to adequate and appropriate financial products
- Establishment of credit funds for sustainable financing of (women-owned) start-ups and MSMEs



#### **Global topics:**



Climate Change Mitigation



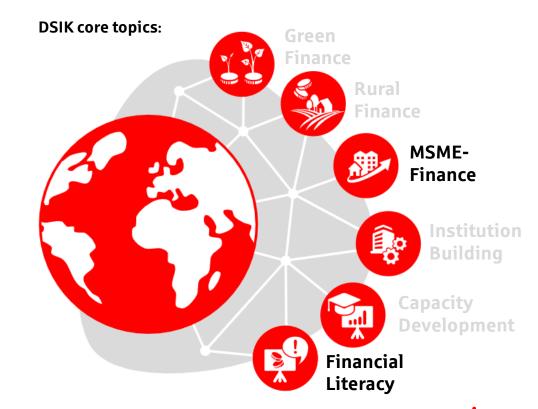
Women in Business



Displacement and Migration



Transformation





### **Support for returnees**

#### **Ghana and the Gambia**



**German partner:** n.a.

**Local partner:** n.a.

**Donor:** Gesellschaft für internationale Zusammenarbeit (GIZ)

Activities

- Measures for the economic integration of returnees
- Provision of business management skills (marketing, planning, personnel, finance) to returnees
- Offering business coachings for the target group
- Improving access to financial services through credit cooperatives
- Granting of business start-up loans through credit cooperatives



#### **Global topics:**



Climate Change Mitigation



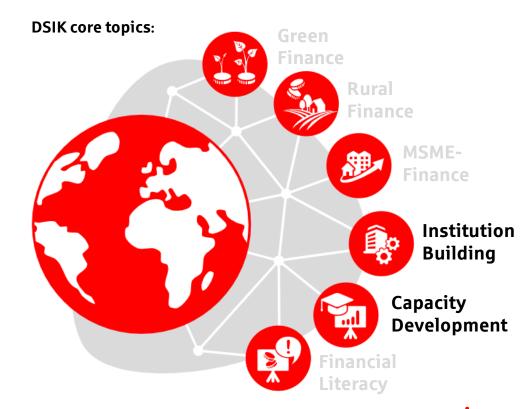
Women in Business



Displacement and Migration



Digital Transformation





# Automation of the banking business of financial institutions

**Rwanda** 



**German partner:** Sparkasse Heidelberg

**Local partner:** SACCOS

**Donor:** Federal Ministry for Economic Cooperation and

Development

#### **Activities**

- Development of the Core Banking System (CBS) together with the Rwandan Ministry of Finance and Economic Planning.
- Development of a data capture and migration programme (DCMT)
- Digitisation of the paper-based banking business
- Conduct of basic IT trainings, training for the DCMT and training for the new core banking system with bank staff, banking supervisors and Rwandan auditors
- Planned integration of mobile payment systems



### Global topics Global impacts, global successes 2022

127,900

Newly created jobs in our project countries

47%\*



54,830

People with improved working conditions

47%\*



1,731,111

People now have improved access to financial services

54%\*



1,070,078

People who participated in a training or further education measure

**72**%\*



## Thank you for your attention!







